

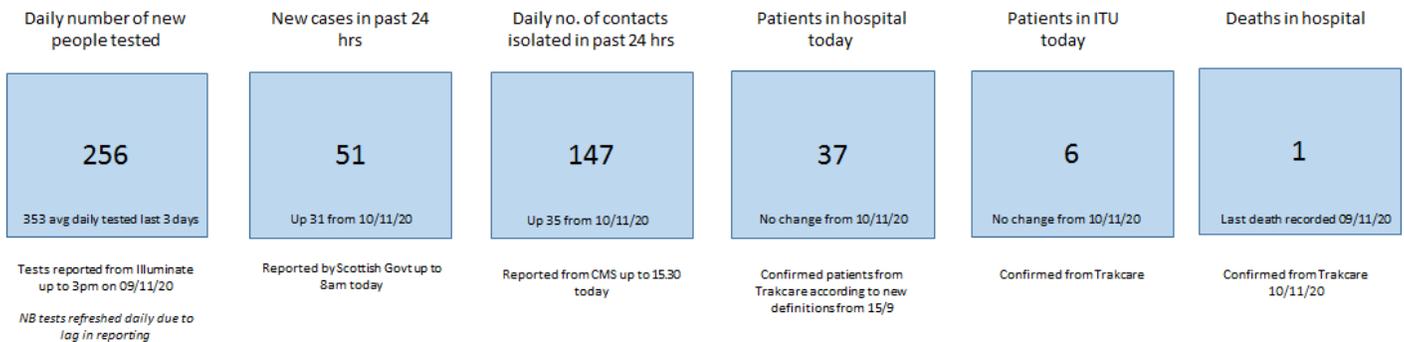
# COVID-19 Brief

coronavirus



Here is the brief for Wednesday 11 November 2020. Please ensure that you share this brief with colleagues and staff who do not have access to email, especially if they are self-isolating, otherwise working from home or do not have ready access to a PC. Briefs are shared on our dedicated website [covid19.nhsgrampian.org](https://covid19.nhsgrampian.org) which is updated continuously.

**Grampian update** The most up-to-date data about COVID-19 new cases, contacts and care in Grampian hospitals is shown below. Remember, all the national data collected by Public Health Scotland is available [here](#). Using that link you can see what is happening at board, local authority, and neighbourhood level anywhere in Scotland.



**Safe return home for students** We know many of you have university students in your family and will be keen to understand the plans in place for the Christmas break. Today the Scottish Government outlined the measures they intend to take to support students at Scottish universities to return home safely. There will be staggered and early departures for students, to manage the movement of people. Those planning to return to their home address will be advised to reduce their social mixing for 14 days prior to their departure, going out only on essential journeys or for exercise. Students will also be offered testing prior to their return home. There will also be guidance on safe transport home and welfare support put in place for those students who opt to stay in university accommodation over the festive break. The Minister for Further Education, Richard Lochhead, gave a detailed statement on this earlier, which you can read in [full here](#). There will also be a Q&A published on the Scottish Government website, we will share the link when available.

**Changes to ambulance booking** In order to improve their response to requests for ambulances, the Scottish Ambulance Service have introduced new systems for the booking of 'timed admissions and transfers' otherwise referred to as 'urgent' or 'non-emergency' requests, usually referenced within one, two or four hour timeframes. Healthcare professionals will now be asked a brief, standardised, set of questions to allow SAS to allocate their resources appropriately. There is much more information about this, including full size versions of the two posters below, available [here](#) (Intranet link, networked devices only).

INTER-FACILITY TRANSFER GUIDE



**Scottish Ambulance Service**  
*Taking Care to the Patient*

**NOW**  
**One or two hours**  
**Within 4 hours**

**Where transfer is required for immediate (time critical) intervention or for patients who urgently require a level of care not available in the current facility**

☎ Ring **0333 3990111**

**Examples of specific pathways which may require immediate transfer:**

Obstetrics emergency	Major Trauma
Life-threatening haemorrhage transfer	(Local Emergency Hospital or Trauma Unit → Major Trauma Centre transfer)
Diagnosed AAA	
Diagnosed STEMI for PCI	Hyperacute Stroke

“ We will then ask some questions around patient location, destination and weight. ”

**Remote and rural immediate transfer requests**

Inter-hospital transfer requests from remote and rural locations will be handled by the Specialist Services Desk to ensure that patients receive an appropriate escort and transport platform.

If you are calling from one of the following locations:

• Shetland	• Wick	• Skye	• Millport
• Orkney	• Inverness	• Fort William	• Arran
• Western Isles	• Elgin	• Argyll & Bute	• Stranraer

and require an immediate Now transfer, please call:

☎ **ScotSTAR Emergency Line 03333 990 222**

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INTER-FACILITY TRANSFER GUIDE



**Scottish Ambulance Service**  
*Taking Care to the Patient*

**NOW**  
**One or two hours**  
**Within 4 hours**

**For patients who do not need immediate intervention but require transport within 1, 2 or 4 hours to provide a level of care not available in the current facility.**

☎ Ring **0345 602 3999**

**What you must provide:**

- Contact Telephone number
- Pickup/Drop Off Location
- Patient Condition/ Working Diagnosis

**You will be asked:**

- What is the reason for the admission/transfer?
- Does the patient need any equipment? ECG monitoring, carry chair etc?
- Does the patient require any medication? Oxygen, pain relief, fluids etc
- An approximate patient weight

**For a scheduled patient transfer request or for a patient requiring repatriation from any geographical region.**

☎ Ring **0300 123 1236**

**What you must provide:**

- Pickup/Drop Off Location
- An approximate patient height/weight
- Patient mobility?
- Any equipment required for transfer?
- DNACPR Status?

If you require to cancel this booking please call **0800 389 1333**

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**Redeployed? We want to hear from you** For anyone who may have missed it last week, if you are currently deployed from your usual team or even your usual role within your existing department, due to our COVID response, the HR Team want to hear from you. To help us ensure the organisation has the right resources in the right place to deliver patient care and look after the health and wellbeing of staff going forward, please e-mail [gram.workforcecontrolroom@nhs.scot](mailto:gram.workforcecontrolroom@nhs.scot) with the following information:

- Name, substantive post/dept, deployed role/dept. date when your deployment began and expected end date if known. If you have deployed to more than one role/dept. since March, please include these details for all deployments.

We are very aware that a number of you are currently deployed from your usual role or team and want to assure you that the flexibility you have shown is greatly appreciated. E-mailing HR will help us assess the extent of deployments, support existing formal record-keeping, and ensure that appropriate wellbeing support is in place. It will also enable us to identify any deployments which may require to be reviewed.

**Thought for the day**



["Poppy Field \(Chollerford\)"](#) by [wazimu0](#) is licensed under [CC BY 2.0](#)

**Comments? Suggestions?** If you have feedback about this brief or questions about the content please do not hesitate to get in touch via [gram-uhb.staffquestions@nhs.net](mailto:gram-uhb.staffquestions@nhs.net)